

Frequently Asked Questions (FAQ)

How can I get help with my order right now?

In the US? Call us toll free at 1.800.993.7422 and memorize this for future reference: 800.99.EPICA

Not able to reach us by phone? Click just ask live help from the top of any epica.com page to send an email immediately.

Not fast enough? [CLICK HERE TO SEND US AN EMAIL NOW](#)

FAQ

You are in the right place. We have taken all of our most frequently asked questions from the past 9 years and compiled them into this very easy to use FAQ. Simply click on the category of question you have and then again on the specific question and you are there!

<http://www.epica.com/FAQ/questions/27/>